



Hands Free Remote Assist Anywhere in the World



FULL INTEROPERABILITY WITH



Powered by BlueJeans

Fusion Remote delivers a collaborative environment with two-way audio and video for facilitating collaborative troubleshooting, assessment and rapid resolution of field issues with the help of remote experts. The Fusion Remote vocal user interface enables fully hands-free operation for user ease and efficiency.

PRODUCTIVITY FEATURES

- Enables delivery of industry standard remote mentoring services
- Hands-free Remote Assist
- Provides a collaborative environment with audio, video, and instant messaging
- Anywhere in the World with with Unified Communication Packages
- Inject decades of knowledge into your operation by connecting remote experts with field & factory technicians
- Increases workflow efficiencies over 30% through a fully hand-free vocal user interface
- Add full integration with WorkLogic for Actionable Workflow
- Zoom in and out in real-time while streaming, with five-level optical zoom (MS Teams only)

SECURITY FEATURES

- Streamlined User Authentication
- Skype for Business end-to-end A/V encryption
- HTTPS Standard Encryption
- Connectivity Quality Monitoring



KEY FEATURES

Audio/Video multicast	Image and file sharing annotation	Local and remote image capture	Instant messaging	Built-in diagnostics
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